

Cloud Communication Function Installed on Our Products

Star Micronics Co., Ltd. (hereafter called the "Company") manufactures and sells the following types of printers with a function that sends their setting data and status data to the cloud server controlled by the Company (hereafter called the "Function") when they are connected to the Internet. The user is requested to read through and accept the following before using the printer.

Details

1. Target printers (hereafter collectively called the "Printer")
 - TSP100IV Series
 - mC-Print3 Series (Firmware ver. 3.5 or after)
 - mC-Print2 Series (Firmware ver. 3.5 or after)
2. To use the Function, the Function of the Printer unit must be set enabled. As the Function is enabled at the factory default settings, If the user does not accept the Function or considers the Function unnecessary in the user's circumstances, disable the Function by going through the following steps.

Guide for How to Disable the Function

The user may disable the Function by using the *Star Windows Software* (Windows edition) or *Star Quick Setup Utility* (iOS edition, Android edition) program, both of which are provided on a non-charged basis. Visit the following website to download the program and manual you need.

[Star Windows Software](#)

[Star Quick Setup Utility for iOS](#)

[Star Quick Setup Utility for Android](#)

3. If the Function of the Printer unit has been enabled, the data exemplified below are automatically sent, via the LAN interface, to the cloud server controlled by the Company. Such data are sent every time when the Internet-connected Printer is switched on or when the status of the Printer is changed. The Company may use the following information as statistical data in improving customer services.
 - Internal adjustment data of the Printer (firmware version, memory switch data, etc.)
 - Status data of the Printer (whether the Printer is covered/uncovered, whether the drawer is opened/closed, etc.)
 - Serial number of the Printer

4. Data sent from the Printer do not include the following information.

- The user's personal information
- Printing data of the Printer (except those that are sent through our Star Micronics Cloud Service to the cloud server controlled by the Company after the user creates an account for the service)
- Information on network connection devices other than the Printer

In addition, when the user creates an account for Star Micronics Cloud Service, the user shall follow the *Star Micronics Cloud Service Terms and Conditions* and *Privacy Policies* specified separately by the Company.

5. The Printer is not available for normal use (such as printing) while internal adjustments (firmware version, memory switch data, etc.) of the Printer are being updated. A user who has subscribed a pay-as-you-go service may incur communication expense in downloading firmware programs and the excess packet traffic may lower the communication rate. Such expense incurred must be borne by the user.

6. The Company provides no warranties of any kind concerning the Function including, but not limited to, non-defect warranty, warranty of non-infringement of third-party rights, and warranties of availability, reliability, accuracy, completeness and effectiveness.

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